# DIRECT MESSAGING

Direct Messaging is a communication method similar to email which allows secure transmission of PHI over the Internet.

Direct messaging:

* allows users to communicate with other users within their own HIE and other health information networks
* provides the ability to delegate a mailbox to another Direct user to send/receive messages for a different account.

To begin using Direct messaging, select **Inbox** from the Application Dashboard. The Direct message inbox can also be accessed from the top Navigation bar by selecting **Inbox** from the **Messaging** dropdown.



